November is a time when most Americans pause to reflect on the things for which they are most truly grateful. On this Veteran’s Day, we honor and thank all those who served and are currently serving in the military. Their blood, sweat, and tears of sacrifice remind us Freedom is not free. I hope you’ll take time today to honor our veterans and to recognize the freedoms we enjoy every day are made possible by the millions who have served and are still serving.

THANK YOU, VETERANS!

According to a Harvard Medical School article, gratitude has been shown to increase happiness in those who practice it. Gratitude helps people feel more positive emotions, relish good experiences, improve their health, deal with adversity and build strong relationships. So, what are some ways to express gratitude? Write a thank-you note; not only does this make you happier, it nurtures your relationship with another person. Thank someone mentally; just remembering these positive emotions can brighten your day. Keep a gratitude journal; you’ll be surprised at how fast it fills up. Count your blessings; this one is about perspective, feeling content and being grateful for what you have in life. Pray; people who are religious can use prayer to cultivate gratitude.

I am blessed and truly grateful to be involved in this Chapter with so many dedicated and talented individuals who come together to make this our IFMA family. I want to express my heartfelt THANKS to our many volunteers, committee members, chairs, and leaders who go above and beyond to ensure our members receive meaningful VALUE, allowing them to better support their workplaces and help them grow professionally.

I also want to thank a certain business partner personally – you know who you are! You introduced me to IFMA over 8 years ago by inviting me to an IFMA event in McKinney. Since then, I’ve developed countless relationships and have grown professionally thanks to IFMA’s networking, best-practice sharing and educational opportunities. Thank you!

As Thanksgiving draws near, I hope you’re able to relax and enjoy the holiday with loved ones. Thank your family for their support during the 1 a.m. calls, the weekend emergencies, and the missed dinners. Hopefully, those are rare cases and not the norm! Thank you FMs and business partners for everything you do to keep our facilities healthy, safe and productive.

I hope I have the fortune of seeing you at one of our upcoming events: The Hunt building tour on November 14 or our inaugural Breakfast Education Series on November 20.

Wishing you all the best,

Micah O’Dell, CFM, SFP, FMP, COEE
President Dallas/Fort Worth Chapter of IFMA 2019-2020
Our Preferred Business Partners

Platinum
- AHI Facility Services, Inc.
- CORPORATE CARE

Gold
- cambridge Sound Management
- TDIndustries

Silver
- ambius
- AMERICAN FOOD & VENDING
- APEX SURFACE CARE
- ATI
- beldon ROOFING COMPANY
- BUSINESS INTERIORS
- CHAMBERLIN
- COTTON
- CAMELOT FACILITY & PROPERTY MANAGEMENT
- Critical Electric Systems Group
- EARTHWORKS
- Johnson Controls
- Presto-X
- Secure On-Site Shredding, Inc
- Texas MOVING CO., INC.

Bronze
- ATA SHREDDING SERVICES
- Mohawk Group
- Wilson office interiors
Dallas/Fort Worth Chapter of IFMA

Post Office Box 1205
Prosper, Texas 75078
info@dfwifma.org - www.dfwifma.org

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Meet Austin Sanders, a Facility Management Veteran and Army Veteran

Name: Austin E. Sanders
Title: Head of Facilities
Company: NetScout
Certifications: CPMM, FMA
Degree(s): Bachelors, Business Management
John Brown University
Joined IFMA: April 2000

Austin Sanders currently works for NetScout and has over 20 years of experience in facilities, project and vendor management. He has worked for CBRE, JLL, Sodexo and Sprint. Austin is a U.S. Army veteran who was stationed in Korea, Germany, Japan and Iraq. During his tour in Iraq, he was a Maintenance and Power Generation Supervisor.

How did you get into the FM field?
As everyone knows, you just do not grow up dreaming of becoming a Facilities Manager. I was completing my bachelor’s degree at Texas Christian University after recently retiring from the military and there was a job fair on campus. I gave my resume to a few companies and received a call from Pitney Bowes in reference to a Supervisor of Mail Services position at Sprint. I interviewed and was hired to work in the Facilities Management Department. I later was promoted to manager with Pitney Bowes and a facilities coordinator position became available at Sprint. I applied and was hired -- thus beginning my 20 plus years of managing facilities.

How did you become familiar with IFMA?
A company named Corporate Floors was the Sprint carpet cleaning contractor. Thomas Holland approached me and asked if I knew about IFMA, and he invited me out to an IFMA meeting. Being new to the Facilities Management world, I was very impressed with IFMA to say the least.

What accomplishment(s) are you most proud of?
I would have to say my biggest accomplishment to date is watching the team members that I have mentored and continue to mentor grow to become Regional and Senior Facilities Managers. What an honor to see others you have assisted with coaching and developing leaving their mark on facility management and pay it forward.

How have your relationships with other IFMA members helped you?
Throughout my FM career, I have continued to use IFMA as a resource to source contractors and have received world-class service, for the most part, and also built some long-lasting relationships.

What is one thing that no one knows about you?
While serving as a Platoon Sergeant in Hanau, Germany, my platoon would be five minutes late to our 1:00 pm formation. I inquired after about two days, "what in the world is keeping you all from being on time"? My platoon answered, "Sergeant Sanders, we are watching The Young and The Restless." Well, I, then, started watching, and still record the episodes today.

Happy Veterans Day to my fellow Brothers and Sisters at Arms and their families! Thank you all for your selfless service to our great country, because, as we all know, "Freedom Isn’t Free." God, Duty, Honor, Country!
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Committee Updates

Business Partners (Associates)

Twelve Business Partners have completed their entries in the FM Buyers Guide, which will be featured on our website. This is a directory of services and products provided by our DFW Member Associates (now called Business Partners). Please complete your entry by clicking BUYERS GUIDE.

Education

Get started now on your resolutions for 2020 and take advantage of the DFW Chapter discount on the Facility Management Learning System (FMLS) that prepares you for the Certified Facility Manager (CFM) exam.

We have three (3) left at the discounted Chapter Member price of $985 (includes study book and access to online resources for one year).

Order yours today through Chapter Administrator Rich Johnson, via email at richj@dfwifma.org, or by calling 214-403-1832.

Job Bank

TII Manager Corporate Real Estate Services
Accountable for locations throughout North America, managing and leading site selection and design as well as construction projects and relocations.

MORE INFORMATION

City of Austin Building Services Deputy Officer
With 184 employees and a budget of $25 million, the Building Services Department is organized into two divisions each led by a Building Services Deputy Officer. The City has a portfolio of 260 facilities, including an estimated 6.3 million square feet spread across 300 square miles, representing an estimated investment of $1 billion. Interested candidates should apply by November 18, 2019 to Ralph Andersen & Associates by submitting a cover letter and resume to apply@ralphandersen.com. Confidential inquiries are welcomed to Mr. Greg Nelson at (916) 630-4900.

MORE INFORMATION

Holiday

Register for the upcoming Denim & Diamonds IFMA DFW Holiday Gala on Dec. 6th at the DoubleTree by Hilton Dallas - Campbell Centre.

MORE INFORMATION

FMexo

Exhibitor registration goes live later this month for the Feb. 20th FMexo show. Watch for "Early-Bird" booth pricing and secure your spot before the prices go up and the holidays sidetrack you! Questions? Call Kelly Naumann-Pronske at 214-862-8420.

Membership

Please welcome October’s new Chapter Members!

Business Partners
Pete Baldwin - HydroTech Solutions
Derek Bunnell - ABM
Kristina Cather - Johnson Controls
Stephen Keithly - FTK Construction Services
Guy Nickels - IFC Roofing
MJ Parish - Texas Environmental Inspections
Brandi Pierce - Steamatic
Tyler Surratt - Johnson Controls

Professionals
Nathan Adams - Ursuline Academy of Dallas
Steve Belcher - WageWorks
Austin Booker - Endeavor Energy Resources
Jeff Davies - Hines
Elease Foster - City of Dallas
Joshua Owens - Altria USA
Carmen Presley - Salesforce
Bill Wagner
David Walker - Jones Lang LaSalle
Antonio Willars - Alcon

Young Professionals
Jacob Hensley - SERVPRO of Highland Village

Programs

Join us this Thursday, Nov. 14th for a tour of the Hunt Headquarters, followed by a reception and program.

MORE INFORMATION

Interested in joining a committee?

Numerous opportunities are available and we would love for you to be a part of the chapter’s exciting work. Please email info@dfwifma.org for more information.
RECOGNIZING THOSE WHO SERVED...

NAME THAT VETERAN!

These photos have been submitted by Veteran Chapter Members. How many can you identify by name? Submit your answers HERE by Friday, Nov. 22nd. Anyone who correctly identifies half or more will be entered into a drawing for a free foursome at the Tribute. The participating Veterans will be hosted to an exclusive dinner hosted by the IFMA DFW Chapter Board.
Upcoming Events

Thursday, November 14: **Hunt Headquarters Tour/Reception/Program**
5:30 - 8 PM, 1900 N. Akard St., Dallas
SIGN UP

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Do you have a cool building feature or accomplishment you'd like to highlight on the Chapter's social media accounts or in an upcoming newsletter? Let us know at info@dfwifma.org!

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Thursday, November 20: **Breakfast Education Series**

*IFMA Credentials: A Solid Foundation for Your Training and Education Platform*
By Didi Wykes, CFM, and Linda Waters, SFP, CFM, FMP
7:30 - 9 AM, AHI Facility Services
1253 Roundtable Drive, Dallas, 75247
REGISTER (Members Only)

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Friday, December 6: **Denim & Diamonds Holiday Gala**
6 - 11 PM, DoubleTree by Hilton, Dallas - Campbell Center
8250 N. Central Expy., Dallas, 75206
REGISTER

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Thursday, February 20: **FMexpo 2020**
Renaissance Dallas Richardson Hotel
900 E. Lookout Drive, Richardson, 75082